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AZ CORP COMMISSION
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August 19, 2005

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-00000A-05-0380

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a
Frontier Communications of the White Mountains T-03214A – Lifeline and
Link-Up expanded eligibility criteria**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to expand the eligibility criteria for Lifeline Service and Link-Up Service in accordance with Decision No. 67941, dated June 21, 2005.

It is respectfully requested that this tariff become effective on September 19, 2005.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 924-6358, or 3 Triad Center, Suite 160, Salt Lake City, UT 84180.

Sincerely,

Curt Huttzell
State Government Affairs

RCH: lms
Enclosures

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Check Sheet

CANCELLING:

27th Revised Sheet No. 2

26th Revised Sheet No. 2

EXCHANGE AND NETWORK SERVICES TARIFF

Page	Revision	Page	Revision	Page	Revision	Page	Revision
SCHEDULE NO. A-1		SCHEDULE NO. A-1		SCHEDULE NO. A-4		SCHEDULE NO. A-8	
1	17 th Revised	43	Original	6	Original	1	Original
2	Original	44	Original	7	Original	2	Original
3	Original	45	Original	8	1 st Revised	3	Original
4	1 st Revised	46	Original	9	1 st Revised	4	Original
5	Original	47	Original	10	1 st Revised	5	Original
5.1	2 nd Revised	48	Original	11	1 st Revised	6	Original
5.2	2 nd Revised	49	Original	12	1 st Revised	7	Original
5.3	3 rd Revised	50	Original	13	1 st Revised	8	Original
5.4	3 rd Revised	51	Original	14	2 nd Revised	9	Original
5.5	3 rd Revised	52	Original	15	2 nd Revised	10	Original
5.6	1 st Revised	53	1 st Revised	16	1 st Revised	11	Original
5.7	1 st Revised	54	2 nd Revised	17	3 rd Revised	12	Original
6	1 st Revised	55	2 nd Revised	18	2 nd Revised	13	Original
7	1 st Revised	56	Original	19	1 st Revised	14	Original
8	Original	57	Original	20	Original	15	Original
9	Original	58	2 nd Revised	21	Original	16	Original
10	Original	SCHEDULE NO. A-2		22	Original	17	Original
11	1st Revised	1	Original	23	Original	SCHEDULE NO. A-9	
12	2 nd Revised	2	Original	24	Original	1	Original
13	Original	3	Original	25	Original	2	Original
14	1st Revised	4	Original	26	Original	3	Original
15	1 st Revised	5	Original	27	Original	4	Original
16	Original	6	Original	SCHEDULE NO. A-5		5	Original
17	Original	7	Original	1	3rd Revised	6	Original
18	Original	8	Original	2	Original	7	Original
19	Original	9	Original	3	1st Revised	8	Original
20	2 nd Revised	10	Original	4	Original	9	Original
21	Original	11	Original	5	4 th Revised	10	Original
22	Original	12	Original	6	Original	11	Original
23	Original	13	Original	7	Original	12	Original
24	Original	14	Original	8	Original	13	Original
25	Original	15	Original	9	Original	14	Original
26	2 nd Revised	SCHEDULE NO. A-3		10	Original	15	Original
27	1 st Revised	1	4 th Revised	11	Original	16	Original
28	1 st Revised	2	2 nd Revised	12	1st Revised	17	Original
29	1 st Revised	3	2 nd Revised	13	1 st Revised	18	Original
30	Original	4	Original	14	Original	19	Original
31	Original	5	1 st Revised	SCHEDULE NO. A-6		20	Original
32	Original	6	4 th Revised	1	Original	21	Original
33	Original	6.1	Original	2	Original	22	Original
34	Original	6.2	Original	3	Original	23	Original
35	Original	7	Original	4	Original	24	Original
36	Original	8	Original	5	Original	25	Original
37	Original	SCHEDULE NO. A-4		6	Original	26	Original
38	Original	1	8 th Revised	7	Original	27	Original
39	Original	2	1 st Revised	SCHEDULE NO. A-7		28	Original
40	1st Revised	3	Original	1	1 st Revised	SCHEDULE NO. A-10	
41	Original	4	Original	2	1 st Revised	1	2 nd Revised
42	Original	5	Original	3	1 st Revised	2	2 nd Revised
				4	1 st Revised		

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FILED BY: Aloa J. Stevens

TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.: 67941

DOCKET NO.: T-03214A-05-

SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 8 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision
1	4 th Revised
2	2 nd Revised
3	2 nd Revised
4	Original
5	1 st Revised
6	4 th Revised
6.1	Original
6.2	Original
7	Original
8	Original

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A1 APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service (ULTS).

A2 TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

A3 GENERAL

B1 The utility shall provide Lifeline Telephone Service to any applicant that certifies under penalty of perjury that they receive benefits from one of the programs listed below and identify the program or programs from which that applicant receives benefits. The qualifying low-income applicant also must agree to notify the utility when that applicant ceases to participate in the program or programs.

(D)

- ◆ Medicaid;
- ◆ Food Stamps;
- ◆ Supplemental Security Income (SSI);
- ◆ Federal Public Housing Assistance;
- ◆ Low Income Home Energy Assistance Program
- ◆ Temporary Assistance for Needy Families Program (TANF)¹⁾
- ◆ National School Lunch Free Lunch Program (NSL)¹⁾
- ◆ KidsCare

(T)

Or

If the applicant's household income is at or below 150% of the Federal Poverty Guidelines. (See Special Condition B15 for Certification Procedure).

(N)

(N)

The term "applicant" as used above refers to the head of a household or person in whose name the property rental agreement resides.

¹⁾ To be implemented effective 12/16/05.

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A5 SPECIAL CONDITIONS (continued)

- B6 Service under this schedule will apply upon receipt of a completed self-certification notice of eligibility from an applicant/customer.
- B7 New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms.
- B8 Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Schedule A-3, Lifeline Telephone Service, Senior Telephone Discount Program (STDP) or Enhanced Lifeline Service For Tribal Lands. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (N)
(N)
- B9 If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates. (T)
- B10 The utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs. (T)
- B11 In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule. (T)

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A5 SPECIAL CONDITIONS (continued)

- B12 Optional services are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges. (T)
- B13 Universal Lifeline Telephone Service credits shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service. (T)
- B14 The income limitation claimed by a Lifeline customer in their application for service is subject to verification at any time by the serving telephone utilities. (T)
- B15 ¹⁾Applicants that qualify under the 150% Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 150% of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following: (N)
- a. Prior year's state, federal or tribal tax return;
 - b. Current income statements from an employer or paycheck stub;
 - c. Social Security statement of benefits;
 - d. Veterans Administration state of benefits;
 - e. Retirement / pension statement of benefits;
 - f. Unemployment/Workers Compensation statement of benefits;
 - g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
 - h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months. (N)

¹⁾ To be implemented effective 12/16/05.

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SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A5 SPECIAL CONDITIONS (continued)

B16 Limitation of Liability for Administering Link-Up America and Lifeline Assistance Programs¹⁾ (N)

The Utility shall use reasonable efforts to (1) safeguard personal information provided by a customer in a connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. The Utility shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Utility's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; or (b) the Utility's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. In the event the Utility erroneously denies a customer's application to participate in the Utility's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

(N)

¹⁾ To be implemented effective 12/16/05.

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SCHEDULE NO. A-3

SENIOR TELEPHONE DISCOUNT PROGRAM (STDP)

(N)

A1 SPECIAL CONDITIONS

(T)

B1 Low-income customers who qualify under the Senior Telephone Discount Program (STDP) (otherwise known as Arizona Low Income Telephone Assistance Plan (ALITAP)) will receive the federal baseline support amount, equivalent to the current applicable FCC Subscriber Line charge, plus the additional \$1.75 in federal Lifeline support. STDP/ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support:

A2 RATES

	<u>Monthly Credit</u>
FCC Interstate Offset to End User Subscriber Line Charge (SLC)	(1)
FCC Supplemental Support	\$ 1.75
State STDP/ALITAP Support	(2)
Additional Federal Support	(3)

- (1) Dollar amount is equal to the current Federal Subscriber Line Charge assessed by the Company.
(2) A 17% discount in local service charges contributed by the state to qualified customers.
(3) Additional federal support equivalent to 50% of the state contribution.

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